

TS 16949:2009 Internal Auditor

Course Description

Building on knowledge acquired through previous training in the requirements of TS 16949:2009, this course delivers the practical knowledge required to conduct internal audits of an ISO/TS 16949:2009 Quality Management System.

A review of TS 16949:2009 to ensure thorough and common understanding of the requirements is followed by information on how to conduct audits in accordance with the ISO 9000 series of standards:

- ISO 19011:2011 - "Guidelines for Auditing Management Systems", and
- "Guidance on the Concept and Use of the Process Approach for Management Systems".

Through a balance of formal presentations, case studies, simulation of audit activities and group activities, participants will learn the necessary elements to audit an integrated management system.

Who Should Take It

Individuals with responsibility for management, operation, implementation or maintenance of a TS 16949:2009 Quality Management System. This includes, but is not limited to:

- ISO Coordinators, Quality Managers & Management Representatives
- Senior Management
- Members of the Quality Team and/or Internal Audit Team
- TS 16949:2009 Auditors, Quality Professionals and Consultants

Learning Objectives

- Review the standard's requirements (each section and its requirements).
- Appreciate the roles and responsibilities of the Auditor.
- Understand the basic skills and principles of auditing.
- Learn how to apply concepts and guidelines detailed in ISO 19011:2011 when performing an audit.
- Learn the different methods of gathering evidence.
- Practice all phases of an internal audit (using checklists, recording evidence, writing reports, etc.).
- Develop the communication skills, leadership skills and attitudes required to perform internal audits.

Prerequisites

Attendees should already be familiar with the TS 16949:2009 standard and its requirements for quality management systems. "Understanding & Implementing TS 16949:2009" is strongly recommended as prerequisite training.

Location

Public Venue or On-Site

Duration

2 Days

CEUs (Continuing Education Units):

1.6