

Understanding ISO 9001:2008

Course Description:

This introductory course will give attendees a broad understanding of the ISO 9001:2008 Quality Management System requirements, as well as the principles that support any Quality Management System.

All elements will be covered in detail with practical examples for each requirement discussed and illustrated. This workshop is conducted using lectures, hands-on practical exercises and discussions about the various requirements.

Learning Objectives:

- Learn what "quality" is and why it is important.
- Understand the principles of ISO, including the 8 Quality Management Principles.
- Acquire knowledge of the requirements of the ISO 9001:2008 standard and its compatibility with other standards.
- Gain a working knowledge of the scope, definitions and permissible exclusions of the ISO 9001:2008 standard.

Who Should Attend:

- Employees with involvement in the operation or support of an ISO 9001:2008 QMS.
- Staff or managers looking for information on which to base an evaluation of ISO 9001:2008 as a possible quality management solution.

Prerequisites:

None. This is an introductory course.

Location:

Public Course or On-Site

Duration:

One (1) Day

Cancellation Policy

An administration fee will be charged for cancellations less than 14 days prior to the course date. Substitutions will be permitted at any time. Course transfers may be made without penalty. The BRC reserves the right to cancel any seminar and will, in such event, fully refund all registration fees. No liability is assumed by the organizers for changes in seminar dates, content, speakers or venue.