

Understanding & Implementing ISO 9001:2008

Course Description:

This introductory course will give attendees a broad understanding of the ISO 9001:2008 Quality Management System requirements for implementation of the 2008 standard. This course also provides guidance that will help clarify and simplify what is needed to implement a practical, working quality system in a variety of production and service environments.

All elements will be covered in detail with practical implementation examples and suggestions for each requirement discussed and illustrated. This workshop is conducted using lectures, hands-on practical exercises and discussions about the various requirements.

Learning Objectives:

- Acquire knowledge of the requirements of the ISO 9001:2008 standard and its compatibility with other standards.
- Gain a working knowledge of the scope, definitions and permissible exclusions of the ISO 9001:2008 standard.
- Understand the improvements an organization should expect through implementation of an ISO 9001:2008 Quality Management System.
- Understand how this standard is implemented in an organization.
- Appreciate the different factors that should be considered when implementing, or working within, an ISO 9001:2008 Quality Management System.

Who Should Attend:

- Anyone in the organization responsible for implementing the ISO 9001:2008 Quality Management System or anyone who expects to have a significant involvement in support of these activities.
- Employees with involvement in the operation or support of an ISO 9001:2008 QMS.

Prerequisites:

None. This is an introductory course.

Location:

- Public Course
- On-Site - can include the use of your organization during exercises, thereby assisting with some of the planning and initial steps of implementation.

Duration:

- Two (2) Days

Cancellation Policy

An administration fee will be charged for cancellations less than 14 days prior to the course date. Substitutions will be permitted at any time. Course transfers may be made without penalty. The BRC reserves the right to cancel any seminar and will, in such event, fully refund all registration fees. No liability is assumed by the organizers for changes in seminar dates, content, speakers or venue.