

ISO 19011 & The Process Approach to Auditing

Course Description:

This course will provide participants with a greater understanding of ISO 19011:2011 - Guidelines for Auditing Management Systems, and will explore and explain the concept of the Process Approach to Auditing.

The ISO 9001 and 14001 series of international standards (among others) emphasize the importance of audits as a key management tool for achieving the objectives set out in an organization's policy for systems management. This ISO 19011:2011 standard provides definitions of audit related terms and offers guidance and best practices to auditors and organizations needing to conduct and manage internal and external management system audits.

Learning Objectives:

Through a combination of presentation, discussion and interactive group exercises, participants will:

- Understand the definition of a process and the different types of processes.
- Practice implementation of the Process Approach using sample procedures and organizations.
- Learn the characteristics and skills of an effective auditor.
- Understand the process for determining and evaluating the competencies required for certain audits.
- Practice the key steps in preparing for, carrying out, and following up after an audit.
- Improve their ability to perform internal and external audits using the 19011:2011 standard and the Process Approach to auditing.

Who Should Attend:

- Individuals who have completed an Internal Auditor Course and wish to understand the ISO 19011:2011 Guidelines for Auditing Management Systems and the Process Approach to Auditing.
- Individuals who feel they need a little bit more training, coaching and practice to enhance the effectiveness of their auditing skills.

Prerequisites:

Some previous experience with ISO standards and auditing is strongly suggested.

Location:

On-Site

Duration:

Two (2) Days

Cancellation Policy

An administration fee will be charged for cancellations less than 14 days prior to the course date. Substitutions will be permitted at any time. Course transfers may be made without penalty. The BRC reserves the right to cancel any seminar and will, in such event, fully refund all registration fees. No liability is assumed by the organizers for changes in seminar dates, content, speakers or venue.