

## Understanding & Implementing ISO 9001:2015

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### Course Description

2 days of training that deliver a solid understanding of the ISO 9001:2015 requirements and practical guidance on tools and approaches to update your QMS.

**Day 1 - Understanding Requirements of ISO 9001:2015** - Learn the new standard through immersive, hands-on exercises and discussion.

**Day 2 - Implementation of Changes to ISO 9001:2015** - Review approaches and techniques for implementing the key changes (risk-based thinking, documented information, leadership, etc.).

### Who Should Take It

Individuals with responsibility for management, operation, implementation or maintenance of an ISO 9001 QMS. This includes, but is not limited to:

- Those responsible for transitioning their organization's QMS to meet the new requirements.
- Senior Management
- ISO Coordinators, Quality Managers & Management Representatives
- Members of the Quality Team and/or Internal Audit Team
- ISO 9001 Auditors, Quality Professionals and Consultants

### Learning Objectives

- Understand Annex SL - the "Structured Layer" design of the new Standard (i.e. new numbering system for clauses that will be consistent across standards).
- Become familiar with the new standard's requirements (review of each section and its requirements).
- Recognize the main changes contained within the substance of the new draft requirements and how they will impact your Quality Management System.
- Understand the timeline for transition and how it will affect your quality program (documentation, training, registration, etc.).
- Identify the general approach to implementing the amended requirements of ISO 9001:2015.
- Understand the concept of "Risk-Based Thinking" and how to adopt a risk-based approach.
- Identify the requirements for "documented information" and how this will (and will not) require changes to your existing documentation.
- Understand the practical implication of the new requirements around "leadership".
- Learn how to use the Gap Analysis as a tool to create an action plan for implementation.
- Build the confidence of QMS team members as you prepare your implementation project.

## **Prerequisites**

None. This is an introductory level course and no prerequisites are required. Pre-course reading materials are available for those who are new to ISO 9001.

## **Location**

Public Venue or On-Site

## **Duration**

2 Days