

ISO 9001:2015 Internal Auditor

Course Description

Building on knowledge acquired through previous training in the requirements of ISO 9001:2015, this course delivers the practical knowledge required to conduct internal audits of an ISO 9001:2015 QMS.

A review of ISO 9001:2015 to ensure thorough and common understanding of the new requirements is followed by information on how to conduct audits in accordance with the ISO 9000 series of standards:

- ISO 19011:2018 - "Guidelines for Auditing Management Systems", and
- "Guidance on the Concept and Use of the Process Approach for Management Systems".

Through a balance of formal presentations, case studies, simulation of audit activities and group activities, participants will learn the necessary elements to perform a quality audit.

Who Should Take It

Individuals with responsibility for management, operation, implementation or maintenance of an ISO 9001 QMS. This includes, but is not limited to:

- Those responsible for transitioning their organization's QMS to meet the new requirements.
- Senior Management
- ISO Coordinators, Quality Managers & Management Representatives
- Members of the Quality Team and/or Internal Audit Team
- ISO 9001 Auditors, Quality Professionals and Consultants

Learning Objectives

- Review the new standard's requirements (each section and its requirements).
- Understand the new concepts of "documented information", "Risk-Based Thinking" and "leadership", with strategies and guidance for auditing related requirements.
- Appreciate the roles and responsibilities of the Auditor.
- Apply the concepts and guidelines detailed in ISO 19011:2018 when performing an audit.
- Practice all phases of an internal audit (using checklists, recording evidence, writing reports, etc.).
- Develop the communication skills, leadership skills and attitudes required to perform internal audits.

Prerequisites

For maximum benefit, attendees should already be familiar with the ISO 9001:2015 standard and its requirements for quality management systems.

Location

Public Venue or On-Site

Duration

2 Days (16 Hours)